

**1830 series rev AA control boards:** There has been a security update to the 1830 series control boards. These boards may require updating to Remote Account Management Software version 6.4, depending upon the communication method for programming the entry system:

**Programming through DoorKing Online Services:** If programming is being sent through one of the DoorKing online services, the Rev AA control boards will work with either version 6.3 software or version 6.4 software. These online services include:

**IM Server M. dom**  
**DKS Cellular**  
**DK VoIP Voice & Data**  
**DK Data Over IP**

**Programming through a Direct Connection:** If programming is direct between the programming PC and the entry system, then the software must be upgraded to version 6.4. These direct connections include:

**Modem-to-Modem:** Error message will read, "Board in field not compatible with PC Software".

**RS-232:** Error Message will read, "Mismatched Master Code" even when the master code is correct.

**Network (1834-185):** Error Message, "Mismatched Master Code" even when the master code is correct.

If you look at the log files, you can see "second version 80", which means that this is a Rev AA board.

**Older Rev Control Boards:** The software version 6.4 is compatible with older rev control boards.